

## Quick Start Guide

### HAE43 Strain Wave Gear AZ/EQ GoTo Mount Models: HAE43P and HAE43PEC



#### PACKAGE CONTENTS<sup>1</sup>

- Telescope mount HAE43 with or without iPolar™ electronics polar scope
- Hand controller (HC) – Go2Nova® 8409 with built-in WiFi
- 6P6C hand controller cable
- USB 2.0 cable
- AC adapter – 100-240V, 12V 5A DC output (for indoor use only)
- Carrying case
- Optional carbon fiber tripod (#8061, as shown)
- Optional external iGuider for autoguiding (#3360)
- Optional counterweight shaft (#P-SGP-CWS) and counterweight (#3006-10)

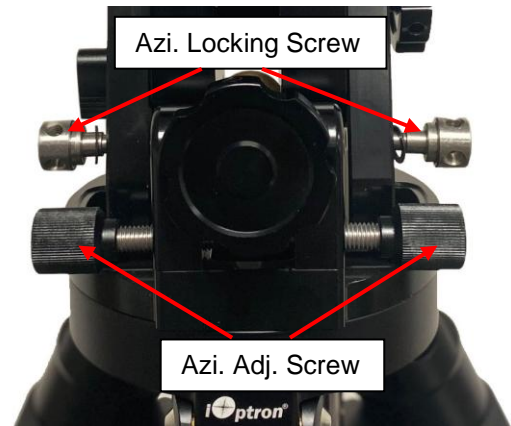
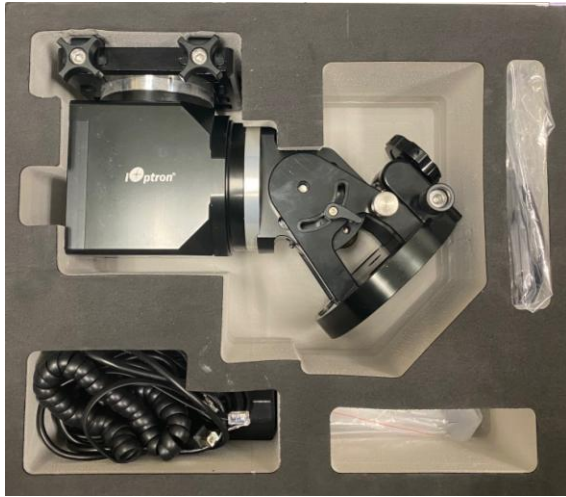
#### ONLINE RESOURCES ([www.iOptron.com](http://www.iOptron.com))

- User's Manual
- Updated Quick Start Guide
- Hand controller and mount firmware upgrades (check online for the latest version)
- Computer control

<sup>1</sup> Contents and design may change from time to time without notice.

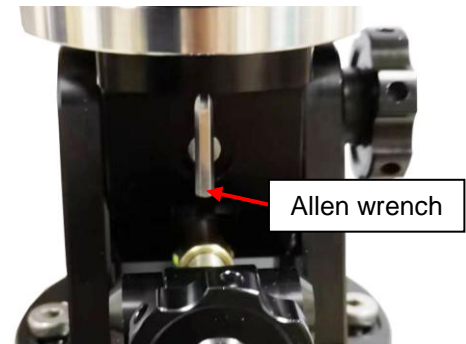
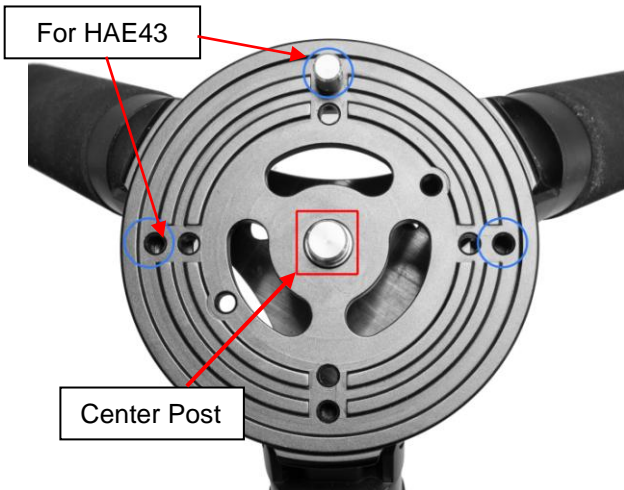
HAE is operated under unbalanced condition and could be tipped off if tripod is not secured.

1. **Remove mount head from package.**



Remove Azi Locking Screws from the mount altitude arm. Secure the mount head by tightening the Azi Locking Screws into the M6 holes on the tripod. There is an Allen wrench stored on the mount base for tightening the screws.

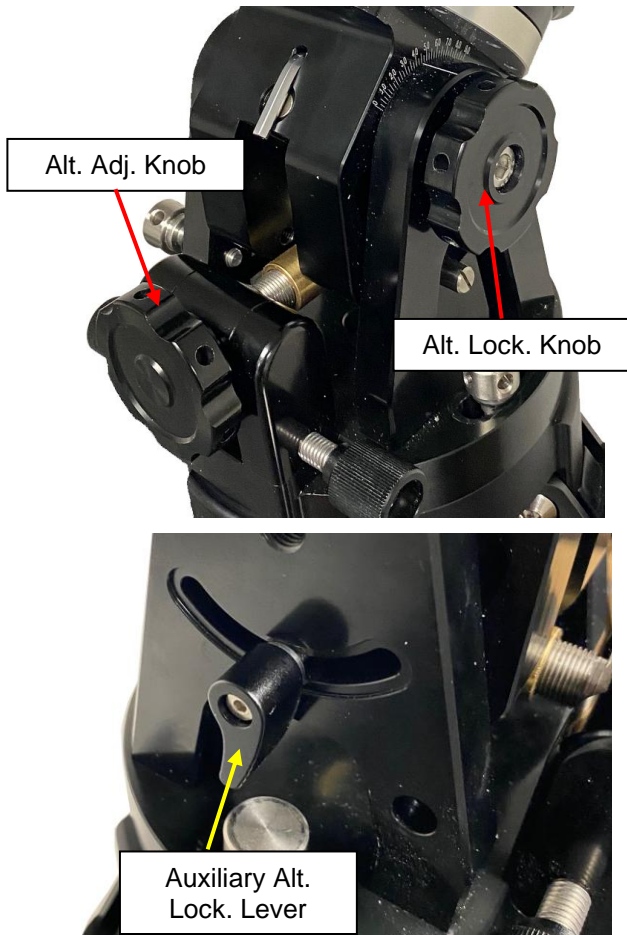
2. **Set up tripod:** The HAE43 mount has a 125mm base. An optional Carbon Fiber tripod, LiteRoc tripod or a tri-pier may be used. Setup and level the tripod. Adjust the tripod height. Tighten tripod locking knob to secure the tripod. Thread the **Alignment Peg** onto the tripod head, on top of a tripod leg or between two legs depending on the latitude. Shown below is a carbon fiber tripod which can be used for multiple mounts.



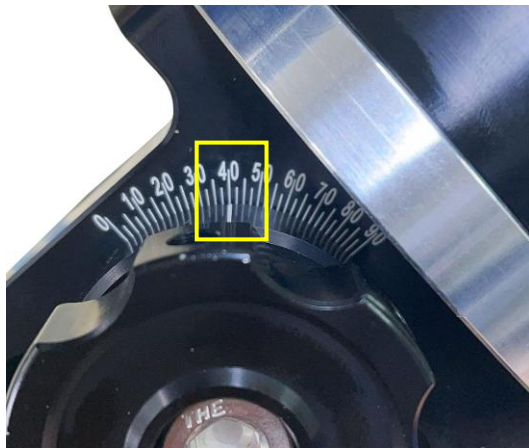
Level the mount by adjusting the tripod legs. Use the built-in Bubble Level Indicator on the mount base or an external leveler for this purpose.

3. **Attach mount head:** Retract the 2x Azimuth (Azi) Adjustment Screws from both sides to leave ample space for the alignment peg to be fitted in between the 2x Azi Adjustment Screws.

4. **Adjust latitude:** The HAE43P has three latitude range settings: 0°~31°, 29°~60° and 59°~90°. The default position is 29°~60°. To adjust the latitude, loosen both the Altitude Locking Knob and Auxiliary Alt. Locking Lever on the RA base.



Use the Altitude Adjustment Knob to move the mount to the desired latitude by aligning the scale to the Latitude Mark Line. Tighten both Alt. Locking Knob and Auxiliary Locking Lever. Here the mount is set at 40°. Tighten the Latitude Locking Knob.



There are holes on the Altitude Adjustment Knob and Locking Knob for inserting the Allen wrench for increased adjustment torque, if needed.

To use the mount near the equator, change the latitude range settings to 0°~31° (Left). To use the

mount at AA mode, change the range to 59°~90° (Right). Please refer to on-line instruction for detailed procedures.



5. **Install telescope:** An HAE43P mount is equipped with a Vixen/Losmandy-D dual dovetail saddle. It accepts a Vixen or a Losmandy-D dovetail mounting bar.
6. **Install counterweight bar and CW:** The mount is designed to operate without a counterweight (CW). If you want to use an optional CW, the CW shaft mounting hole is 3/8"-16 threaded. Thread in a CW shaft and install a 10 lbs CW.



7. **Connect cables:** Connect the Go2Nova® 8409 Hand Controller to the **HBX** port on the mount back. Plug in a 12V DC power supply to the **DC12V IN** socket.



8. **Set Zero Position:** The **Zero Position** is the mount GOTO reference. Without setting the mount zero position properly, it may cause large GOTO error or even cause the scope to hit the tripod leg. The simplest way to find the mount Zero Position of the EQ mode is using the zero position sensors. Press **MENU=>Zero Position =>Search Zero Position**, then press **ENTER**. Follow the online instruction to complete process.

Check online manual for AA mode Zero Position.

9. **Set controller:** Press the **MENU** button; then **“Settings” => “Set Time & Site”**.

```
2022-05-05 12:01:36
UTC -300 Minute(s)
W071d08m50s      DST: Y
N42d30m32s      Northern
```

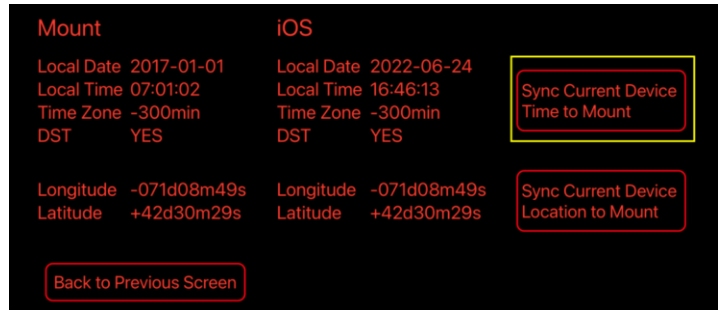
Enter the current date. Enter the time zone offset to the UTC; for example:

- Boston is “UTC -300 minutes”
- Los Angeles is “UTC -480 minutes”
- Rome is “UTC +060 minutes”
- Sydney is “UTC +600 minutes”

Enter longitude and latitude coordinates according to your GPS information. Toggle the Daylight Saving Time (DST) between N(No) and Y(Yes) using arrow key. Move the cursor to the end of the screen to select the Northern or Southern Hemisphere.

[TIPS: All time zones in N. America are “UTC -XXX minutes”. Latitude and longitude coordinates can be obtained from GPS-equipped devices (navigator, phone), or from the internet, if you are entering them manually. “W/E” = western/eastern hemisphere; “N/S” = northern/southern hemisphere; and “d” = degree; “m” = minute; and “s” = second. Use arrow and number keys to enter location information.]

When iOptron Commander Lite, a SmartPhone version of ASCOM, is in action, one may easily import the GPS info from a SmartPhone to the mount/hand controller. There is no worry about lack of internet, WiFi, or cell phone signals in rural areas; Commander Lite can always get GPS info from a SmartPhone to the HAE mount/hand controller, no dead corner.



10. **Polar alignment:** For an HAE mount without polar scope or if the pole star is not in sight, you may use a polar alignment routine in planetarium software, or two bright stars for coarse polar alignment from the 8409 hand controller:

(1) Level the mount and set it to the Zero Position. Align the telescope to the R.A. axis of the mount. An eyepiece with an illuminated crosshair is highly recommended.

(2) Use the Hand Controller (**MENU => “Alignment” => “Polar Iterate Align”**) to display the azimuth and altitude position of several bright stars near the meridian. Select one that is visible at a high altitude as Alignment Star **A**. Follow the HC instruction to move Alignment Star **A** to the center of the eyepiece using a combination of the **Latitude Adjustment Knob** and the “◀” or “▶” buttons. Press ENTER to confirm when the star is centered. Next, select a bright star that is close to the horizon as Alignment Star **B**. Center it using the **Azimuth Adjustment Knob** and the “◀” or “▶” button. Press ENTER to confirm the settings.

(3) The telescope will now slew back to Alignment Star **A**. Repeat the steps above. The iteration can be stopped when it is determined that the alignment error has been minimized. Press the BACK button to exit the alignment procedure.

Both Azi and Lat. Locking screws/knob need be slightly loosened in order to adjust the mount. Make sure tighten them when done.

HAE may use an external iPolar™ electronic polar scope. Just place the iPolar over the bubble level on top of the mount and secure the thumb screws.



Make sure that the arrow key is facing upward:



Refer to the iPolar Operation Manual from iOptron's website to perform the polar alignment, or steps briefly outlined below:

- Download and install iPolar Software (first time use);
- Connect a miniUSB cable between the iPolar USB port and a computer USB port;
- Click Connect and start polar alignment by following on screen instructions.

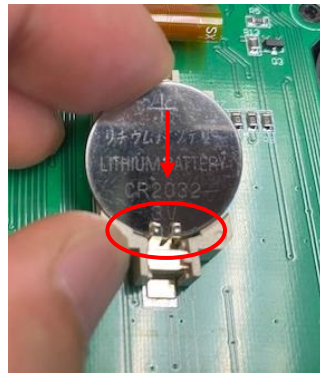
**11. Manual operation:** The mount can now be used to observe astronomical objects with the HC. Use arrow keys (▶, ◀, ▼, and ▲) to point the telescope to the desired object. Use the number keys to change the slewing speed. Press 0 button to start tracking.

**12. Go to an object:** The mount is now ready for GOTO and tracking targets. Press **MENU**, select and ENTER **Select and Slew**. Select a category (e.g., **Solar System**), then select an object of interest (e.g., **Mars**). Press **ENTER** and the telescope will slew to the object and automatically start tracking.

**13. Sync to Target:** If the object is not in the center of the eyepiece, use this function to center and synchronize the object to improve GOTO accuracy. Press **MENU** and select and ENTER **Sync to Target**. Follow the on-screen instruction to perform the sync.

[**TIP:** After slewing to an object, a list of nearby bright object(s) can be displayed by pressing the ? button.]

**14. Install hand controller battery:** The hand controller uses a CR2032 button battery to keep the Real Time Clock running. The HC is shipped without battery installed due to shipping restrictions. Open the HC back cover. With battery + sign facing up, slide the battery under two small metal hooks on the positive side first. Then push the battery down to make a good contact.



**15. Mount control via a computer/SmartPhone/Tablet:** One can control the HAE mount via USB on 8409 hand controller or a built-in Wi-Fi. It supports ASCOM for Windows, third party INDI driver for MacOS or Raspberry PI, iOptron Commander Lite or SkySafari Pro for iOS/Android. Some software also has iOptron mount driver embedded.

**16. Put the mount back into the package/carrying case:** It is recommended to return the mount to Zero Position at the end of the observing session. You may need to adjust the latitude a little bit to fit the mount into the carrying case.

Use [support@ioptron.com](mailto:support@ioptron.com) for technical supports.

Rev. 1.1 July 2023

## IOPTRON TWO YEAR TELESCOPE, MOUNT, AND CONTROLLER WARRANTY

A. iOptron warrants your telescope, mount, or controller to be free from defects in materials and workmanship for two years. iOptron will repair or replace such product or part which, upon inspection by iOptron, is found to be defective in materials or workmanship. As a condition to the obligation of iOptron to repair or replace such product, the product must be returned to iOptron together with proof-of-purchase satisfactory to iOptron.

B. The Proper Return Merchant Authorization Number must be obtained from iOptron in advance of return. Contact iOptron at [support@ioptron.com](mailto:support@ioptron.com) to receive the RMA number to be displayed on the outside of your shipping container.

All returns must be accompanied by a written statement stating the name, address, and daytime telephone number of the owner, together with a brief description of any claimed defects. Parts or product for which replacement is made shall become the property of iOptron.

The customer shall be responsible for all costs of transportation and insurance, both to and from the factory of iOptron, and shall be required to prepay such costs.

iOptron shall use reasonable efforts to repair or replace any telescope, mount, or controller covered by this warranty within thirty days of receipt. In the event repair or replacement shall require more than thirty days, iOptron shall notify the customer accordingly. iOptron reserves the right to replace any product which has been discontinued from its product line with a new product of comparable value and function.

This warranty shall be void and of no force of effect in the event a covered product has been modified in design or function, or subjected to abuse, misuse, mishandling or unauthorized repair. Further, product malfunction or deterioration due to normal wear is not covered by this warranty.

This warranty is automatically void if it is sold as an open box, used, auction, or discount over 20%; unless specified by iOptron.

IOPTRON DISCLAIMS ANY WARRANTIES, EXPRESS OR IMPLIED, WHETHER OF MERCHANTABILITY OF FITNESS FOR A PARTICULAR USE, EXCEPT AS EXPRESSLY SET FORTH HERE. THE SOLE OBLIGATION OF IOPTRON UNDER THIS LIMITED WARRANTY SHALL BE TO REPAIR OR REPLACE THE COVERED PRODUCT, IN ACCORDANCE WITH THE TERMS SET FORTH HERE. IOPTRON EXPRESSLY DISCLAIMS ANY LOST PROFITS, GENERAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES WHICH MAY RESULT FROM BREACH OF ANY WARRANTY, OR ARISING OUT OF THE USE OR INABILITY TO USE ANY IOPTRON PRODUCT. ANY WARRANTIES WHICH ARE IMPLIED AND WHICH CANNOT BE DISCLAIMED SHALL BE LIMITED IN DURATION TO A TERM OF TWO YEARS FROM THE DATE OF ORIGINAL RETAIL PURCHASE.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitation on how long an implied warranty lasts, so the above limitations and exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

iOptron reserves the right to modify or discontinue, without prior notice to you, any model or style telescope.

If warranty problems arise, or if you need assistance in using your telescope, mount, or controller contact:

iOptron Corporation  
Customer Service Department  
6F Gill Street  
Woburn, MA 01801  
[www.ioptron.com](http://www.ioptron.com)  
[support@ioptron.com](mailto:support@ioptron.com)

NOTE: This warranty is valid to U.S.A. and Canadian customers who have purchased this product from an authorized iOptron dealer in the U.S.A. or Canada or directly from iOptron. Warranty outside the U.S.A. and Canada is valid only to customers who purchased from an iOptron Distributor or Authorized iOptron Dealer in the specific country. Please contact them for any warranty.